SAFM Production Issues/Status as of 10/16/13

• ISSUE: Health insurance subsidy cannot be reversed in SAFM if student declines. In the present environment the subsidy is entered into SIS and calculated if the student accepts the subsidy. If the subsidy is declined the amount remains at the $1.00. In SAFM the health subsidy is a part the package for Qualified GRA/GRA students. The amount of the health insurance is calculated for this package and, if the student does not accept the subsidy the amount is still calculated in SAFM. Once the health subsidy is marked processed, it cannot be deleted or reversed.

SOLUTION: SFS will be adding a decline option at the award level for the health subsidy only. If the student declined the subsidy, you will reverse the award in SAFM. Next check the decline button, SAFM will zero out the amount for the health insurance and you can save the change. SFS is determining the schedule for release of this new feature and we are hopeful it will be within the next few weeks. This should help to ensure the target balances on SAFM are correct.

• ISSUE: The Fiscal Year on the SAFM Awarding search page must be entered each time a search is performed. SAFM is built around the Fiscal Year and SIS is built around the Aid Year.

SOLUTION: There is no workaround or software solution to this issue. SAFM cannot be changed to use Aid Year as SAFM is a budgeting tool and budgets are completed by fiscal year. We cannot default fiscal year because it is a custom field, therefore we will continue to enter the Fiscal year each time we use the student awarding page in SAFM.

• ISSUE: The Clearing Account PTAEO must be entered for the “G” “Z” and “RG” awards. If the clearing account is not entered on the target page and the target is used to award students, users can no longer enter the clearing account PTAEO without first reversing all student awards using the target.

SOLUTION: SFS is working on a way to require users in the future to enter the clearing account on the Target page in SAFM for grant awards before saving.

• ISSUE: The current Enrollment report is not useful for reconciliation purposes as the recalc flag is being set at the career level and cannot be set at a more granular level. This results in all students for a career being flagged for recalculation when, in reality, only a sub-set of the students require recalculation.

SOLUTION: SFS is working on a potential solution that will allow the recalc flag to be set at the enrollment level making the Enrollment Report more useful. Also, ITS has suggested a new report that will help reconcile tuition discrepancies. This report will list students that have a different tuition amount in SAFM as compared to the charge on their account. The difference may be to enrollment or international status discrepancies or to tuition changes that require recalculation in SAFM. This should help to ensure the target balances on SAFM are correct.