2020-2021
The Guide to Consumer Information at the University of Virginia

This guide contains a summary of consumer information that must be made available to all students at the University of Virginia in accordance with federal regulations set forth by The Higher Education Act of 1965, as amended, the Code of Virginia, and regional accrediting agencies. Under each topic is a brief description of the information that must be disclosed and an explanation of how that information can be obtained. If you need assistance obtaining this information, please contact Student Financial Services at the address listed at the end of this document. Additional consumer information is available at http://www.virginia.edu/consumerinfo/.
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General Information about the University

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)
Students attending, or who have attended, the University of Virginia are given certain rights under the Family Educational Rights and Privacy Act of 1974 as amended (20 U.S.C. 1232g) and Rules of the Department of Education (34 C.F.R. Part 99) implementing this Act.

UVA's policy, STU-002: Rights of Students at the University of Virginia Pursuant to the Family Educational Rights and Privacy Act (FERPA), provides a list of information that UVA has defined as "Directory Information", as well as more details regarding a student’s rights under FERPA and the procedures UVA has established to help student’s exercise their rights. Please consult this policy for more information.

Student rights under the Act and Rules may be summarized as follows:

- inspect and review their content;
- submit a written request for an explanation of them;
- request a hearing to challenge their content;
- expect UVA to protect their confidentiality - neither your records nor your personally identifiable information contained in them, except for Directory Information (see below), will be released without your permission to anyone other than those parties specifically authorized by FERPA;
- refuse to permit the release of your Directory Information;
- exercise all rights on your own behalf, regardless of your status as a dependent for tax purposes; and
- file complaints with the Family Policy Compliance Office (FPCO) of the U.S. Department of Education concerning alleged failures by UVA to comply with FERPA requirements. Complaints may be submitted to:

  Family Policy Compliance Office
  United States Department of Education
  400 Maryland Ave., S.W.
  Washington, DC 20202-5920

COST OF ATTENDING THE UNIVERSITY
For approved tuition and fees charges, please see the University Record, available at http://records.ureg.virginia.edu/index.php. For the estimated cost of attendance, including housing costs, books, supplies, and other miscellaneous costs, visit https://sfs.virginia.edu/cost/19-20.

NET PRICE CALCULATOR
The University, to comply with federal requirements, makes available to prospective students and their families a net price calculator. This is available at https://npc.collegeboard.org/student/app/virginia.
DIVERSITY OF STUDENT BODY
For information about the diversity of the student body, visit https://ira.virginia.edu/university-stats-facts/enrollment or contact Institutional Research and Analytics (IRA) by mail at P.O. Box 400727, Charlottesville, VA 22904-4727; by phone at (434) 924-3417; or by email at: ira_info@virginia.edu.

TITLE IX AND OTHER DISCRIMINATION, HARASSMENT, AND RETALIATION
The Office for Equal Opportunity and Civil Rights (EOCR) at the University is responsible for monitoring compliance with Title IX of the Education Amendments of 1972 (20 U.S.C. § 1681). Title IX is a federal civil rights law that prohibits discrimination on the basis of sex/gender in all educational programs and activities of the University. Information about UVA’s Policy on Sexual and Gender-Based Harassment and Other Forms of Interpersonal Violence (Title IX Policy) is available online at http://eocr.virginia.edu/title-ix. For questions about the Title IX Policy or to file a complaint, please contact the EOCR Title IX Office at 445 Rugby Road, O’Neil Hall, Room 037, Charlottesville, VA 22904; (434) 297-7988; or TitleIXCoordinator@virginia.edu. EOCR is also responsible for monitoring compliance with the University’s Notice of Non-Discrimination and Equal Opportunity Statement at http://eocr.virginia.edu/notice-non-discrimination-and-equal-opportunity, and related policies and procedures, including the Preventing and Addressing Discrimination, Harassment, and Retaliation (PADHR) policies and procedures (which prohibit harassment and discrimination based on protected characteristics, including race, national origin/ethnicity, age, disability, and religion). These policies and procedures are available online at: http://eocr.virginia.edu/discrimination-and-harassment. For more information about the PADHR policies or to file a complaint, please contact the EOCR Main Office at Washington Hall, Hotel B – East Range, P.O. Box, 400211, Charlottesville, VA 22904; (434) 924-3200; or UVAEOCR@virginia.edu.

ACCOMMODATIONS AND SERVICES FOR STUDENTS WITH DISABILITIES
The Student Disability Access Center (SDAC) supports UVA students by helping to ensure them access to the full University experience. Its primary role is to determine eligibility and to provide necessary academic, housing, dining, transportation, and other accommodations for qualified students with disabilities in compliance with Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990, as amended. Information about accommodations and services for students with disabilities is available at https://studenthealth.virginia.edu/sdac or by mail at Elson Student Health Center, 400 Brandon Avenue, Charlottesville, VA 22908; by phone at (434) 243-5180; or, by email at SDAC@virginia.edu. Students may apply for services online to begin the intake and eligibility process. Students may also contact the University’s ADA Coordinator at (434) 924-3295 or ADACoordinator@virginia.edu with questions or concerns.

TUITION ADJUSTMENT POLICY AND WITHDRAWAL FROM THE UNIVERSITY
The University has a tuition adjustment policy that stipulates the amount of tuition and fees that are returned to a student who withdraws during a term. For information about tuition and fees adjustments on student accounts, go to the webpage at http://sfs.virginia.edu/withdrawal.

Students who are withdrawing from all classes at the University must notify UREG (University Registrar). More detailed information about withdrawal from the University is contained in the University Record at http://records.ureg.virginia.edu/index.php. Choose “University Regulations” from the left-hand menu and then the “Academic” link at the top of the page. Students should contact their individual school of enrollment with questions about the academic impact of their withdrawal. Recipients of veterans’ education benefits should contact UREG to notify them of withdrawal from the University.
Student Financial Services (SFS) is required by federal statute to recalculate federal financial aid eligibility for students who withdraw, drop out, are dismissed, or take a leave of absence prior to completing 60% of a semester. The federal Title IV financial aid programs must be recalculated in these situations. Title IV funds are Pell, SEOG, TEACH grant, Iraq and Afghanistan Service Grant, Direct Subsidized, Direct Unsubsidized, and PLUS loans. Student Financial Services will determine if students who completely withdraw during a term have earned the money disbursed or owe a repayment. For more information, contact Student Financial Services by mail at P.O. Box 40204-4204, Charlottesville, VA 22904; by phone at (434) 982-6000; or by email at sfs@virginia.edu.

DESCRIPTIONS OF ACADEMIC PROGRAMS
Information about the University’s academic programs and degree offerings is published in the Undergraduate and Graduate Record, available at https://www2.virginia.edu/registrar/records.html#archive. Click on an individual school name in the left-hand navigation for more information about that school’s programs.

INSTRUCTIONAL FACILITIES AND LABS
Information about the University’s instructional facilities and laboratories, including equipment available by room is available at https://classrooms.its.virginia.edu/list.

INSTRUCTIONAL PERSONNEL
Information about the University’s faculty and instructional personnel is available at the individual school websites. Start at http://www.virginia.edu and click on “Academics” and then select “Schools”. Select the school from the list provided.

ACCREDITATION AND LICENSING OF THE INSTITUTION
The University of Virginia was chartered by the General Assembly of the Commonwealth of Virginia in 1819. The University is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award baccalaureate, masters, educational specialist, and doctoral degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about accreditation. Additional information about Institutional Accreditation is available at https://ira.virginia.edu/institutional-accreditation.

COURSE SCHEDULE INFORMATION
For complete course schedule listings, go to the website at http://www.virginia.edu/sis and click on “Search Classes by Semester”.

TEXTBOOK COST SAVINGS PROGRAMS AND TEXTBOOK PRICING INFORMATION
All textbook pricing information is available at the UVA Bookstore website at http://uvabookstores.com/uvatext/.

TRANSFER CREDIT POLICIES
Information about Transfer Credit policies is available at http://records.ureg.virginia.edu/index.php. Click on “University Regulations” in the left-hand navigation. Then, choose the “Academic” header, then “Transfer Credit”. Each school website has more information specific to their programs.

COPYRIGHT POLICIES
More information about the University’s policies, standards, and procedures regarding copyright and intellectual property may be found online at https://security.virginia.edu/copyright-and-file-sharing-policy-uva. You may also contact the University of Virginia Information Security office by mail at P.O. Box 400898, Charlottesville, VA 22904; by phone at (434) 924-4165; or by email at it-compliance@virginia.edu.
STUDENT ACTIVITIES
Information about the University’s student activities is available at https://studentengagement.virginia.edu/.
Information about Student Financial Assistance

GRADUATE BUSINESS, LAW, AND MEDICAL STUDENTS
Contact your school’s respective financial aid office to request financial aid information.
School of Law: financialaid@law.virginia.edu or (434) 924-7805
School of Medicine: medfinancialaid@virginia.edu or (434) 924-0033
Darden School of Business: financialaid@darden.virginia.edu or (434) 924-7739

ALL OTHER STUDENTS
Contact Student Financial Services (see contact information at the end of this Guide). Most information is available at the SFS website at http://sfs.virginia.edu.

Overview of Financial Aid Programs: Information about need-based financial aid available to undergraduate students, including where to find non-need based financial aid resources is available at http://sfs.virginia.edu/undergrad/basics. Graduate students should go to http://sfs.virginia.edu/grad/basics.


Eligibility Requirements: For undergraduate students, information is available at http://sfs.virginia.edu/eligibility. Graduate students should go to http://sfs.virginia.edu/grad/eligibility.

Verification Requirements: http://sfs.virginia.edu/fedverify.


RIGHTS AND RESPONSIBILITIES OF FINANCIAL AID RECIPIENTS

Continued Eligibility for Aid: http://sfs.virginia.edu/eligibility.

Satisfactory Academic Progress: http://sfs.virginia.edu/SAP.


Penalties for Drug Violations: A federal or state drug conviction can disqualify a student for federal student aid. Convictions only count against a student for aid eligibility purposes if they were for an offense that occurred during a period of enrollment for which the student was receiving federal student aid. The period of ineligibility for FSA (Federal Student Aid) funds depends on whether the conviction was for sale or possession and whether the student had previous offenses. If eligibility has been suspended due to a drug conviction, students can regain eligibility early by successfully completing an approved drug rehabilitation program or by passing two unannounced drug tests administered by an approved drug rehabilitation program. For more information about this topic, go to: https://studentaid.gov/understand-aid/eligibility/requirements/criminal-convictions.
**Direct Loan and Private Education Loan Disclosures:** The Department of Education has made a Direct Loan model disclosure form available at [https://ifap.ed.gov/sites/default/files/attachments/2020-04/SubUnsubPLD.pdf](https://ifap.ed.gov/sites/default/files/attachments/2020-04/SubUnsubPLD.pdf). For students considering a private education loan, the University suggests [FASTChoice](https://fastchoice.ed.gov) as a place for consumers to start their search for and comparison of available private education loans. The University does not endorse any individual lender offering loans through FASTChoice and encourages consumers to review private loan terms and conditions carefully, as they can vary from lender to lender and from year to year. Disclosures about private education loans completed through FASTChoice are made by them to the consumer in the process of completing the loan application.


**Terms/Conditions of Deferment or Cancellation of Perkins Loan, Direct, or FFEL Loan because of Volunteer Service:** Information about loan repayment options is also available at the Federal Student Aid website’s page at [https://studentaid.ed.gov/sa/repay-loans](https://studentaid.ed.gov/sa/repay-loans).
Student Outcomes

GRADUATION AND RETENTION RATES, INCLUDING FOR STUDENT ATHLETES
Institutional Research and Analytics (IRA) publishes information on graduation rate, retention rate, and transfer-out rate of students at the University. Go to the site https://ira.virginia.edu/university-stats-facts to view the data. See page 1 for additional contact information for IRA. A summary of this data can also be found at the following website: http://www.virginia.edu/sacs/studentachievement.html.

EMPLOYMENT AND WAGES FOR GRADUATES
Prospective students may find the information resources of the State Council of Higher Education for Virginia (SCHEV) of use in planning for college and careers. SCHEV has created an institutional profile for each Virginia public college and university, and for each independent college or university participating in the Virginia Tuition Assistance Grant Program. The University’s profile may be viewed on the SCHEV website at http://research.schev.edu/iprofile.asp?UID=234076. (The University cautions that the wage data provided by SCHEV only include those alumni employed or attending graduate school in the Commonwealth of Virginia. It does not include a sizable population of University alumni employed or attending graduate school outside the Commonwealth of Virginia.)

ATHLETIC PROGRAM PARTICIPATION AND FINANCIAL SUPPORT DATA
As part of the Equity in Athletics Disclosure Act, information on annual participation rates and financing of men’s and women’s sports in intercollegiate athletic programs is available to students and the general public. To obtain this information, go to http://ope.ed.gov/athletics/. Choose the “Get Data for One School” link, and then type “University of Virginia”. You may obtain a copy of this report by writing to Student Financial Services at sfs@virginia.edu.
Health and Safety

CAMPUS SAFETY AND SECURITY
Annual Fire Safety and Security Report: This information is available to students and the public on the University’s Clery Act webpage at https://cleryact.virginia.edu/annual-fire-safety-and-security-report.

Crime Log and Timely Warning: The University makes available to students and the public a daily crime log and safety announcements, available through the University Police Department’s website at http://uvapolice.virginia.edu/crime-log and http://uvapolice.virginia.edu/safety-alerts. You may also reach the University Police Department by mail at P.O. Box 400214 Charlottesville, VA 22903; by phone at (434) 924-7166; or by email at police@virginia.edu.

Emergency Notifications and Emergency Response and Evacuation Procedures: Complete information on these topics is available at the Office of Emergency Management website at https://uvaemergency.virginia.edu. You may also reach this office by mail at P.O. Box 400911 Charlottesville, VA 22904; by phone at (434) 982-0565; or by email at uvaem@virginia.edu.


DRUG AND ALCOHOL ABUSE PREVENTION
The Office of Health Promotion and Wellbeing in the Department of Student Health at the University provides education and support for students, faculty, staff, and parents. Information about their program offerings is available online at http://studenthealth.virginia.edu/health-promotion-wellbeing. The University’s Biennial Report of its alcohol and other drug programs is available at http://vpsa.virginia.edu/sites/vpsa.virginia.edu/files/biennial_report.pdf. You may contact the Office of Health Promotion and Wellbeing by mail at P.O. Box 800760 Charlottesville, VA 22908 or by phone at (434) 924-1509.

POLICIES ON THE USE OF ALCOHOL AND OTHER DRUGS
Under the Drug Free Workplace Act of 1988 and the Drug Free Schools and Communities Act Amendments of 1991, the University is required to have an alcohol and other drug policy outlining prevention, education, and intervention efforts and consequences for policy violations. The University is committed to providing a safe, healthy learning community for all its members. The University’s Use of Alcoholic Beverages and Prohibition of Other Drugs Policy may be found here: http://uvapolicy.virginia.edu/policy/STU-001. For more information about employee responsibilities with respect to this policy, go to http://uvapolicy.virginia.edu/policy/HRM-014.

VACCINATION POLICY
The University’s policies on immunizations for new students can be found at the Department of Student Health’s website at http://studenthealth.virginia.edu/required-and-recommended-immunizations-and-screening-tests.
SCHOLARSHIP/STUDENT LOAN DEBT RELIEF SCAMS

The Federal Trade Commission (FTC) web site contains important information for students and parents about scholarship scams. The FTC cautions against using scholarship service agencies that say:

- “The scholarship is guaranteed or your money back.”
- “You can’t get this information anywhere else.”
- “I just need your credit card or bank account number to hold this scholarship.”
- “We’ll do all the work.”
- “The scholarship will cost some money.”
- “You’ve been selected by a ‘national foundation’ to receive a scholarship” or “You’re a finalist” in a contest you never entered.

If you believe you have been the victim of scholarship fraud, wish to file a complaint, or want more information, call (877) 382-4357 or see https://www.ftccomplaintassistant.gov/Information#crnt&panel1-1.

The Consumer Financial Protection Bureau (CFPB) web site contains important information for students and parents about student loan debt relief scams. The CFPB warns students to avoid paying third-party or private companies that provide debt relief based on the following warning signs:

- Pressure to pay high up-front fees
- Promises of immediate loan forgiveness or debt cancellation
- Demands that you sign a “third party authorization”
- Requests for your FSA ID

If you believe you have been the victim of student loan debt relief fraud, wish to file a complaint, or want more information, call (855) 411-2372 or see https://www.consumerfinance.gov.

The “Guide to Consumer Information at the University of Virginia” is produced and maintained by Student Financial Services. To obtain a printed copy of this guide, you may contact SFS at:

P.O. Box 400204
Charlottesville, VA 22904
(434) 982-6000
sfs@virginia.edu
https://sfs.virginia.edu/